



# Technical

# Discussions



CSP21/DT/3 EN

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## MANAGERIAL ANALYSIS OF HEALTH SYSTEMS

### DISCUSSION GUIDE

1. How relevant for strategic decision-makers are the key challenges and critical issues presented in the document in relation to the goal of HFA-2000?
2. How appropriate is the present managerial response and the planning process for meeting the critical issues outlined in the document?
3. What main changes need to be made to improve the managerial response and the planning process in support of the goal of HFA-2000?
4. What major recommendations for Member Governments, including those for technical cooperation, should be made to support the strengthening of the strategic management and planning process?

#### KEY CHALLENGES

- Equity
- Efficiency
- Effectiveness

#### CRITICAL ISSUES

- Needs and demands for and supply of health services
- Participation and community involvement
- Priority group determination
- Organization of the system and administrative structures
- Administration of resources
- Manpower development and utilization
- Appropriate health technology
- Decision-making and information

MANAGERIAL RESPONSES

- Goal setting

- Strategy Formulation

- . Environmental analysis and forecasting
- . Strategic options
- . Strategy analysis and evaluation

- Strategy Implementation

- . Policy making
- . Planning for change
- . Organizational development
- . Manpower development
- . Financial management
- . Management of physical and material resources
- . Management evaluation and control