



PAN AMERICAN HEALTH ORGANIZATION
WORLD HEALTH ORGANIZATION



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UPDATE ON THE MODERNIZATION OF THE PASB MANAGEMENT INFORMATION SYSTEM (PMIS)

Introduction

1. Pursuant to the instructions of the 50th Directing Council in 2010, the Pan American Sanitary Bureau (PASB) has launched a project to modernize the PASB Management Information System (PMIS).
2. This report presents an update of the work being done by this project.

Background

3. The PMIS plays a critical role in providing effective support for the delivery of technical cooperation to Member States.
4. The advent of the Global Management System (GSM) of the World Health Organization (WHO) prompted PASB to reexamine its own systems to determine the extent of modernization that is best for the Organization. In 2009-2010, PASB: developed Guiding Principles for modernization; reviewed, improved and documented its business processes; analyzed numerous options for modernization, including the costs of these options; and submitted recommendations to the 50th Directing Council.
5. In response, the 50th Directing Council adopted Resolution CD50.R10 that included several key provisions: to approve the Guiding Principles for modernization; to authorize PASB to proceed with the adoption of Enterprise Resource Planning (ERP) software, which would be independent of WHO, with limited customization but still aligned with WHO's GSM and responding to all its requirements; and to approve sources of funding.

6. The major goals of the modernization project are to improve: (a) accountability for results, (b) inter and intra agency collaboration, (c) availability of information and transparency, (d) adaptability, (e) coordination with WHO, (f) management of human resources, (g) support for emergency operations, and (h) operational effectiveness and efficiency.

7. The scope of the modernization project includes systems that support: program management; human resources management; payroll; financial management; and procurement services.

8. The current summary schedule for the project is divided into two phases:

(a) **A pre-implementation phase** (2011 through mid-2012), in which the project will prepare detailed project plans, procure appropriate software, procure the services of a contractor, known as a System Integrator, to assist with system implementation, further simplify business processes and align them to the selected software, and begin preparing data for later conversion to a new system.

(b) **An implementation phase** Step 1 will cover the period from mid-2012 through mid-2013 and Step 2, from mid-2013 through mid-2014, which will mark the end of the project. While the scope to be implemented in each step may change based on the advice of a System Integrator later this year, the tentative schedule calls for Step 1 to consist of program management; human resources management; and payroll, and for step 2 to consist of financial management and procurement services.

Conclusions

9. This informational update summarizes the work of the PMIS Modernization Project. Earlier in 2011, PASB finalized the project's organizational structure, allocated appropriate resources to the project, announced the project to the entire Organization, and began the Change Management activities associated with the project. The project also is in the process of procuring appropriate software and assistance with system implementation. Before the end of 2011, the project expects to finalize the detailed project plans in coordination with the System Integrator and make significant progress in further simplifying business processes.

Action by the Directing Council

10. The Directing Council is invited to take note of this report and offer any comments it may have.