



PAN AMERICAN HEALTH ORGANIZATION
WORLD HEALTH ORGANIZATION



135th SESSION OF THE EXECUTIVE COMMITTEE

Washington, D.C., USA, 1 October 2004

Provisional Agenda Item 3.5

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IMPLEMENTATION OF THE RECOMMENDATIONS OF THE EXTERNAL AUDITOR'S SPECIAL REPORT, SEPTEMBER 2004

1. The 45th Directing Council assigned the Executive Committee the task of taking the measures necessary to monitor the implementation of the recommendations of the External Auditor's Special Report.
2. Recognizing the need to take immediate action and as a matter of priority, the Director proposes that the Secretariat of the Organization present the Executive Committee a detailed plan of action to implement all of the recommendations of the Special Report of the External Auditor.
3. In this regard, it is the Director's intention that the Director of Administration of PAHO, in conjunction with the Legal Counsel and the Area Manager for Human Resources, report to the Subcommittee on Planning and Programming at their next meeting in March of 2005, regarding the content of the proposed plan of action, a time table, and specific steps taken by the Secretariat in the implementation of all recommendations. In particular, said plan of action shall address the following areas:
 - Ethical Standards and Code of Conduct;
 - Recruitment of employees and consultants;
 - Complaints procedures;
 - Complaints investigation and reporting;
 - Management of external relationships; and
 - IT Security
4. The Secretariat shall establish ongoing consultations with the Executive Committee to keep it fully apprised of progress.